



Quick Setup Guide

HD Wireless PTZ Dome IP Camera



Model: FI9928P

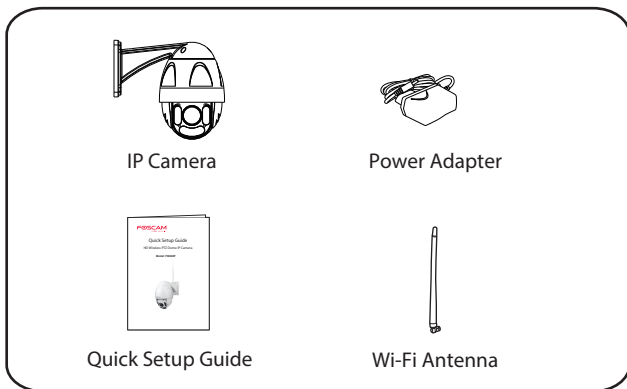
To view this guide in other languages (e.g. Nederlands, Deutsch, Français, Español), and for detailed manuals, tools, etc., please visit foscam.com/downloads.

V1.0.3
EQ992803

Setting Up Your Foscam Security Camera

A Getting Started

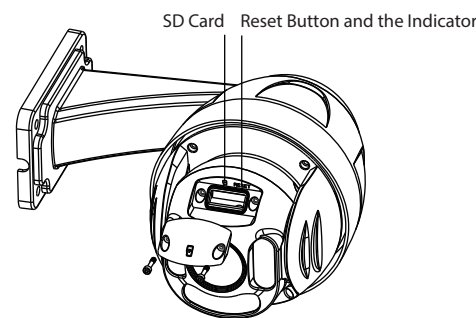
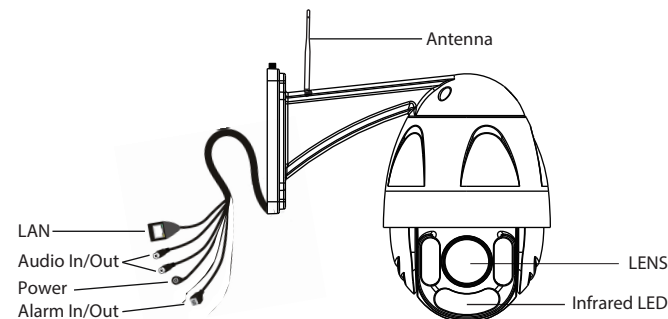
Package Contents



Security Tips

- Please change the password of your camera regularly, using a combination of numbers, letters and special characters.
- We recommend that you regularly update your camera to the latest available software and firmware versions to help ensure the best experience for your camera.

B Physical Description

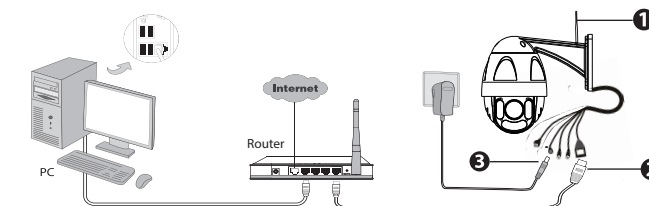


Warning:



The cords on this product presents a potential strangulation hazard. For child safety, please keep these cords out of the reach of children.

C Setting Up Your Camera: Wired Connection via Foscam App (Recommended)



Note: We highly recommend that you first begin the setup process by connecting your camera to your Internet router with an Ethernet cable. After setup is successful, you'll be able to unplug the cable and login to your wireless network for WiFi operability.

Minimum Requirements:

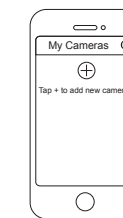
To help ensure a smoother video experience on the smartphone, it's recommended that your smartphone has the following:

- iOS: version 8.1 or higher.
- Android: 4.1 or higher, using a device with a Graphics Processing Unit (GPU) function.

Camera Setup Steps:

1. Please mount the antenna and make sure it is in a vertical upright position.
2. Connect the camera to your Internet router using an Ethernet cable.
3. Connect the power adapter to the camera, and wait for a few moments until the camera alerts you that the "Wired connection succeeded" (if the device is connected with the audio output device).

4. From your smartphone, search for "Foscam" via the App Store or Google Play Store. Download, install and open the App to begin configuration.
5. Under "My Cameras," select "Tap + to add new camera" and then scan the QR code, which is located on your camera (see illustrations below).

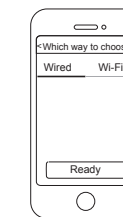


Tap + button

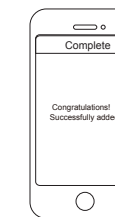


Scan the QR code which is located on your camera.

6. On the "Which way to choose" screen, confirm that "Wired" is selected (upper-left corner) and tap "Ready." Wait a few moments for a message confirming that the setup process has been completed (see illustrations below).

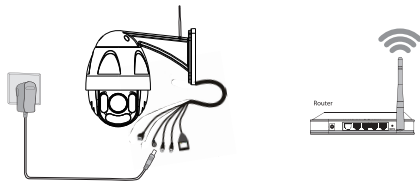


Confirm "Wired" and then tap "Ready"



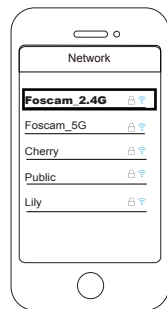
Connection succeeded!

D Connecting Your Camera Over WiFi



Once you've added your camera successfully using the wired connection method above, tap your live camera feed from the **My Cameras** screen > tap the gear in the upper-right > tap **Network** > tap the WiFi network you wish to connect to and enter your WiFi password.

Note: You'll need to connect to the 2.4 GHz network if your wireless router is dual-band—most newer models have 2.4 GHz and 5 GHz channels (see screenshot below).



E Other Ways to Access Your Camera

■ Foscam Cloud Service

You can access the camera via the Foscam Cloud website:
<https://www.myfoscam.com>

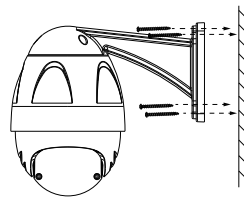
Some of the benefits of viewing your camera in the cloud:

- It's simple and convenient to remotely access and manage all your WiFi security cameras.
- Enjoy the latest features first through Foscam Cloud including cloud storage, video sharing, and more.
- Getting started is fast—if you have already registered an account through Foscam App, you can directly use your login credentials for Foscam Cloud.

■ Web User Interface (Firefox and Internet Explorer)

If you would like to manage your camera more professionally, we suggest you access your camera via browser. You can download the "Equipment Search Tool" from [foscam.com/tools](https://www.foscam.com/tools) to your computer, then access the camera directly via Firefox or Internet Explorer.

F Hardware Installation



Fixate the camera on your preferred location and use the provided screws to mount it.

Please Note:

Ensure that the rain or water will not reach the connector ports at the end of the pig tail wiring. These connectors are not weather-resistant.

G Important Notice

■ Camera Username & Password

The camera username & password are used to access and manage your camera. Having a strong password can improve the security of your camera significantly.

If you have forgotten either of them, please press the "Reset" button and hold it for more than 15 seconds while the camera is powered on. After hearing the voice prompt (if the device is connected with the audio output device), release the button. The camera will automatically reboot and the default settings will be restored. The default username / password will then become admin / (blank), respectively.

After restoring to the factory default settings, please delete the camera from Foscam App, and then add it again.

■ Foscam Cloud Service Account Username & Password

Your Foscam Cloud service account and password may be used to access both Foscam App and the Foscam Cloud service website. Therefore, you may register the account username & password on either one.

■ Storage Media

Your camera supports cloud, NVR (Network Video Recorder), and Micro SD card storage formats. If you wish to record and playback large amounts of video, we recommend using a Foscam NVR device as well.

■ Firmware Upgrade

You can upgrade the firmware of your camera with Foscam App by using the new "One-key Online Upgrade" feature (Open Foscam APP, select **Settings** > **Firmware Upgrade**).

You also can download the latest version to upgrade your camera from our official website [foscam.com/upgrades](https://www.foscam.com/upgrades).

■ Safety Tips

- Please ensure that the proper power supply is used before using the camera.
- Please install the camera securely using the screws provided.
- To avoid the risk of fire or electric shock, please keep your camera in a cool, dry place.
- Please keep the camera out of reach of small children.
- Change your default port to a greater range to help ensure the safety of your connection.
- Check the logs of your Foscam cameras frequently. Foscam Cameras have embedded logs reminding you which IP addresses are accessing the camera.

FOSCAM[®]
home security



CE Certificate Website:
<http://www.foscam.com/company/ce-certificate.html>

Exporter and Importer Information Opened to Public:
<http://www.foscam.com/company/open-information.html>

www.foscam.com

Questions? For any issues that occur during the setup process, please write to support@foscam.com —we're here to help!

As a result of product upgrades and other reasons, this guide may not be able to update in time, resulting in inconsistent with the official website information, please take the official website (www.foscam.com) information as the standard.